



Shoreline Seafood Market
10614 Patterson Avenue
Richmond, VA 23238

Date: 2/28/2025
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Fish Counter Team Member Job Description

About Us:

Shoreline Seafood Market is a locally owned seafood market and restaurant in Richmond's West End, dedicated to providing fresh, high-quality, and sustainably sourced seafood. Our market offers a "shore to store" experience, where customers can shop for fresh seafood or enjoy expertly prepared meals. We pride ourselves on excellent customer service, a welcoming atmosphere, and a commitment to culinary excellence.

Job Overview:

We are looking for full-time employees to join our team as Fish Counter Team Member. While we prefer full-time candidates, we will also consider part-time applicants who can commit to at least 30 hours per week. This role is perfect for someone who enjoys engaging with customers, thrives in a fast-paced team environment, and has a passion for seafood and culinary arts. Knife skills and prior experience in food service, seafood handling, or kitchen roles are a huge plus! This position also offers ample opportunities for career growth and advancement within the business.

Key Responsibilities:

- Provide top-tier customer service by assisting guests with seafood selections, cooking recommendations, and order fulfillment.
- Handle and prepare fresh seafood, including filleting, portioning, and packaging orders with precision and care.
- Maintain cleanliness and organization of the seafood counter, following food safety and hygiene protocols.
- Work collaboratively with the team to ensure smooth daily operations in both the seafood market and restaurant.
- Flex between roles as needed—helping customers, prepping seafood, and supporting kitchen staff when necessary.

- Educate customers on different seafood varieties, sourcing, sustainability, and best cooking practices.
- Assist with inventory management, receiving shipments, and ensuring seafood quality meets our high standards.

What We're Looking For:

- Strong customer service skills with a friendly and helpful attitude.
- Ability to work efficiently in a team-oriented, fast-paced environment.
- Experience in seafood handling, food prep, or kitchen roles preferred but not required.
- Good knife skills and confidence in handling fresh seafood are a big plus.
- Willingness to learn and adapt—whether it's filleting fish, prepping seafood dishes, or assisting customers.
- Ability to lift up to 50 pounds and climb a ladder as needed.
- Ability to stand for extended periods and perform physical tasks in a fast-paced environment.
- Open to working flexible hours, including weekends.
- Looking for full-time employees but will consider part-time (minimum 30 hours/week).
- Motivated individuals looking for long-term career growth and advancement within the business.

Why Join Us?

- Competitive hourly pay based on experience.
- IRA match for eligible employees.
- Paid time off for eligible employees.
- Employee discounts on fresh seafood and prepared meals.
- Opportunities for career growth within the company.
- Hands-on training in seafood preparation and culinary skills.
- Supportive, team-driven work environment.
- Work for a local, community-focused business that values sustainability and quality.

How to Apply:

If you're passionate about seafood, great with people, and eager to work in a dynamic environment with room for growth, we'd love to hear from you! Apply through our website: shorelinerva.com